



About Audrey

Audrey E. Coaxum, CHC, CPC,
CEMC, CMC, CMIS, CMOM, CMCO

Audrey is a hands-on specialist with more than 15 years of well-rounded experience in the healthcare industry. She has overseen the development and implementation of policy and procedures relating to practice management, risk management and compliance based on federal, state, NCQA, HIPAA and OSHA standards.

She has conducted in-services and developed training programs and assessments on practice management and compliance. She has served on Quality Assurance, Medical Management, Risk Management, Network Development, Utilization Review, Health Disparities Collaborative and Compliance Boards. Audrey has extensive knowledge and experience in medical billing and coding, utilization review and practice management, but her passion and area of focus has been compliance and risk management.

Audrey is a Certified Healthcare Instructor, who has trained many healthcare personnel, including physicians on medical documentation and compliance issues relating to the coding, billing and reimbursement for services. She has conducted many chart audits to identify physician utilization trends, compliance and potential areas of risk. As a result, she helped to establish coding policy and procedure and resolved compliance issues. Her experience as a manager of network development and working as a compliance officer for a Federally Qualified Healthcare Center, helped her to excel in budgeting decisions, contract negotiations, grant writing and cost report preparation.