



TAKE YOUR PRACTICE TO THE NEXT LEVEL



## Rhonda Lampert, CMC, CPC

Rhonda Lampert is team leader in mental health billing and reimbursement for Crossroads, an organization dedicated to providing a range of services to children and adolescents who are experiencing emotional, behavioral and substance abuse problems. Previously, Rhonda worked for The Cleveland Clinic Foundation for 11 years where she handled revenue cycle management, physician education and served as a member of the Division of Surgery Compliance Committee. Rhonda has seen many changes to the health care billing landscape since getting her start in a medical office where she manually typed 1500 forms, stuffed them into envelopes, and awaited payment, which was rarely uncontested by a payer. Since then, Rhonda has devoted her career to all aspects of practice management, including CPT & ICD9 coding, auditing, insurance reimbursement, and denial management. She is an active Certified Medical Coder (CMC)<sup>®</sup> with PMI and Certified Professional Coder through the American Academy of Professional Coders.

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