One of the more recent additions to the Associate Instructor family at Practice Management Institute, Tracy Taylor comes with over ten years’ experience in the medical field. She holds each of PMI’s three credentials and is currently working towards the Certified Medical Compliance Officer certification. After starting her career with a medical billing service, she transitioned to a physician practice where she quickly learned all aspects from the front desk to back office. Becoming proficient in all areas prepared her for her current role as Electronic Practice Manager of a multi-specialty practice with over 30 providers in rural East Texas. Her current responsibilities span from managing insurance, billing, and collections to working on contract negotiations with managed care and commercial carriers and credentialing new providers. She is one of three at her practice that are Certified Professionals on both the Practice Management and Electronic Health Record side of their software system. As a part of PMI’s team, Tracy will be able to help others gain the knowledge they need to advance their careers to a higher level as well as help satisfy her passion for teaching.